

# Evergy advisors assist with energy fund applications

*Community visits help low income families access federal program*

TOPEKA, Kan. (Dec 30, 2019) – Evergy customer affairs advisors are assisting Low Income Energy Assistance Program (LIEAP) applicants over the upcoming weeks throughout the communities we serve.

Evergy customer advisors have partnered with community service organizations to provide on-site support for more than 3,500 households applying for LIEAP funds since 2010. Applications are being accepted through March 31, 2020.

A schedule to receive assistance is included, but dates are subject to change. A [current schedule](#) is posted at Evergy.com. Applicants will need utility account numbers, proof of income and Social Security numbers for all members of their household.

“The on-site assistance our advisors lend, can help make the difference in applications being reviewed and processed more quickly than those that might have errors,” said Lori Shaffer, senior manager, customer & community affairs. “Being able to work alongside our community partners and serve customers in a direct way, is very rewarding and helps reach customers who might not otherwise know about the program.”

LIEAP is a federally funded program that helps eligible households pay a portion of their home energy costs by providing a one-time per year benefit. To learn more about eligibility requirements or fill out a LIEAP application, visit the [Kansas Department for Children and Families](#) website or call 1-800-432-0043. LIEAP applications on the Kansas Dept for Children and Families website will not be available until January 2, 2020.

About Evergy, Inc.

Evergy, Inc. (NYSE: EVRG) serves approximately 1.6 million customers in Kansas and Missouri. We were formed in 2018 when long-term local energy providers KCP&L and Westar Energy merged. We generate nearly half the power we provide to homes and businesses with emission-free sources. We support our local communities where we live and work, and strive to meet the needs of customers through energy savings and innovative solutions.

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