Evergy takes steps to protect employees while they keep the lights on during pandemic

Customers asked to not approach field workers

KANSAS CITY, Mo. (Apr 4, 2020) – Evergy linemen and field teams continue to keep electricity flowing in our communities and are prepared to respond to storms. Linemen fulfill a critical need in our communities, including during the COVID-19 pandemic. We ask customers to not approach them if they are working in your area. Questions about the work being performed may be directed to Evergy customer service.

“Evergy linemen and field teams work to ensure that reliable power is supplied to our more than 1.6 million customers, and we’re grateful for the work they’re doing, especially in these challenging times,” said Bruce Akin, Evergy’s vice president, transmission and distribution. “Our top priority is the safety of our employees and our customers, so we ask that you be aware of our employees out working and maintain a safe distance from them as they do their jobs.”

Evergy is following guidelines of maintaining six feet of space for our employees. Crews are scheduled so that the same crew members work together each day to reduce potential the spread of the virus. Evergy is cleaning and disinfecting facilities where employees are still reporting to work, including power plants that require 24/7 staffing.

Evergy’s local customer service contact centers are also staffed with social distancing measures in place. The company has increased its work-from-home options for a large percentage of customer service representatives, which means customers may hear their families, pets and other sounds of home in the background during phone calls.

About Evergy, Inc.
Evergy, Inc. (NYSE: EVRG) serves approximately 1.6 million customers in Kansas and Missouri. We were formed in 2018 when long-term local energy providers KCP&L and Westar Energy merged. We generate nearly half the power we provide to homes and businesses with emission-free sources. We support our local communities where we live and work, and strive to meet the needs of customers through energy savings and innovative solutions

Media Contact:
Gina Penzig
Manager, External Communications
Phone: 785-575-8089
Gina.Penzig@evergy.com
Media line :888-613-0003

Additional assets available online: Photos (1)

https://newsroom.evergy.com/2020-04-04-Evergy-takes-steps-to-protect-employees-while-they-keep-the-lights-on-during-pandemic