

Kansas reopens energy assistance fund

Federal fund helps low income families pay energy costs

TOPEKA, Kan. (May 5, 2020) – Kansas is accepting applications for the Low-Income Energy Assistance Program (LIEAP) during the coming weeks to address COVID-19 needs. Low income families can submit applications until 5 p.m., Friday, May 29, 2020.

Kansas energy customers can apply for LIEAP program funds on the Kansas Department for Children and Families Energy Assistance website. Applicants will need utility account numbers, proof of income and Social Security numbers for all members of their household.

“We have customers in need of help right now and are pleased funds may be available to them with reopening the LIEAP applications window,” said Lori Shaffer, senior manager, customer & community affairs. “When we are connecting with our customers to provide helpful resources and services, sharing information about LIEAP and assisting with applications is a meaningful way to help, especially now when times are challenging for so many.”

In response to the challenging times, in March Evergy suspended disconnects of electric service for non-payment and began waiving late fees for residential and small business customers. Customers who were previously disconnected may reestablish service by paying one-twelfth of their balance due to set up a payment arrangement. These special coronavirus policies have been extended through June 1. Evergy customer service representatives are available for Evergy Kansas Central customers at [1-800-383-1183](tel:1-800-383-1183) and Evergy Metro customers at [1-800-471-5275](tel:1-800-471-5275). Evergy’s COVID-19-related updates can be found at [Evergy.com/COVID19](https://www.evergy.com/COVID19).

“We have customers in need of help right now and are pleased funds may be available to them with LIEAP is a federally funded program that helps eligible households pay a portion of their home energy costs by providing a one-time per year benefit. To learn more about eligibility requirements or fill out a LIEAP application, visit the Kansas Department for Children and Families website or call [1-800-432-0043](tel:1-800-432-0043). [LIEAP applications](#) on the [Kansas Department for Children and Families website](#) became available beginning May 1, 2020.

About Evergy, Inc.

Evergy, Inc. (NYSE: EVRG) serves approximately 1.6 million customers in Kansas and Missouri. We were formed in 2018 when long-term local energy providers KCP&L and Westar Energy merged. We generate nearly half the power we provide to homes and businesses with emission-free sources. We support our local communities where we live and work, and strive to meet the needs of customers through energy savings and innovative solutions

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