

# Southwest Power Pool Requests Emergency Electricity Reductions

*Evergy customers affected as regional electric utilities begin intermittent outages to combat effects of bitter cold on energy supply.*

**Kansas City, MO - February 15, 2021** – Due to extended extreme temperatures affecting the regional power supply, the Southwest Power Pool (SPP) has asked member electric utilities, including Evergy, to implement controlled, temporary emergency electricity reductions in order to help avoid larger uncontrolled and extended power outages throughout the region.

Beginning on February 15 at 12:15 p.m., Evergy will begin to turn off electricity to blocks of customers for approximately 30 – 60 minutes. Once the period has concluded, power will be restored to the impacted area. The emergency outages will then rotate to another portion of Evergy's service area. Power will cycle off and on periodically until the reduction is no longer required by the SPP. With these extreme cold temperatures, equipment may not operate as intended. As a result, outages could last longer than 30 - 60 minutes.

If you are impacted by an emergency electricity reduction, you do not need to report your outage. Rather, check [Evergy's outage map](#) and [www.evergy.com/outageinfo](http://www.evergy.com/outageinfo) for more information. All customers should be prepared for the potential for these periodic outages. If you experience an outage that lasts longer than an hour, report your outage at [www.evergy.com](http://www.evergy.com) or call 888-544-4852 or 800-544-4857, for Kansas Central customers.

Evergy asks customers to continue to conserve energy to help reduce stress on the power grid, potentially reducing the ongoing need for emergency reductions.

- Turn thermostats a little cooler (65-68 degrees). Avoid the use of electric space heaters.
- Close blinds and shades to reduce the amount of heat lost through windows.
- Turn off unnecessary lights and appliances
- When possible, delay non-essential uses of energy washing drying clothes, washing dishes and bathing to non-peak hours, between 10 p.m. and 5 a.m.
- Use low-temperature cooking methods and avoid opening the oven door if it's on.

Evergy is also working with its large commercial and industrial customers to reduce energy usage this week. The company has reduced electricity use at Evergy facilities, implemented cold-weather procedures, and adapted operations at its power plants to keep equipment working and fuel available to generate electricity for customers.

Evergy is a member of the Southwest Power Pool, which coordinates the regional transmission grid and wholesale energy markets for a 17-state region across the central United States, including Kansas and Missouri. The SPP monitors power flow through its footprint and coordinates regional response in emergency situations.

In addition to the SPP call for reductions, its peers in Texas and the upper Midwest are also facing electricity shortages and are asking customers to conserve.

## About Evergy, Inc.

Evergy, Inc. (NYSE: EVRG) serves approximately 1.6 million customers in Kansas and Missouri. We were formed in 2018 when long-term local energy providers KCP&L and Westar Energy merged. We are a leader in renewable energy, supplying nearly half of the power we provide to homes and businesses from emission-free generation. We support our local communities where we live and work and strive to meet the needs of customers through energy savings and innovative solutions.

## Contacts

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