

# Evergy encourages customers to be prepared during National Preparedness Month

Kansas City, MO – September 4, 2024 – September is National Preparedness Month. Evergy encourages customers to prepare themselves, their families and their homes for the change in seasons.

## Customer preparation

- Download Evergy’s mobile app to easily report and track outages. The app is available for download in the Apple App Store and Google Play Store.
- Monitor weather conditions in your area for potential storms.
- Assemble an emergency kit for your home, workplace and vehicle in an easy-to-carry container or bag stocked with:
  - Water
  - Non-perishable food
  - Prescription medications
  - Fresh batteries
  - Battery-powered radio
  - Flashlight
  - First aid kit
  - Cell phone charger or power bank
- Keep cell phones and other necessary electronics charged.
- Fill up your vehicle with gas ahead of severe weather.
- Establish a shelter plan with your family, so everyone knows where to go in the event of severe weather.
- If you have family, friends or neighbors who live alone or are elderly, establish a communication plan to check on their wellbeing.
- Don’t venture out if you don’t need to. However, if you know it’s not safe for you or another member of your household to wait for power to be restored, have a plan to go someplace safe.
- If you rely on electronic medical equipment, have a plan in case a large storm causes extended outages. Enrollment in the Evergy medical customer program can provide additional communication during storms.
- If you see a downed line, stay at least 30 feet away from it. Assume all downed lines are energized. Report downed lines to Evergy at [www.evergy.com/powerlinesafety](http://www.evergy.com/powerlinesafety). In an emergency, notify 9-1-1.
- Sign up for Evergy outage alerts. Customers can sign up to receive email or text alerts when there is a power outage at their address, and when their power is restored. Log in to update preferences.
- Customers can report or confirm outages at [evergy.com/outages](http://evergy.com/outages). You can also track outages via Evergy’s outage map.

For more tools and information about preparing for severe weather, visit [www.evergy.com](http://www.evergy.com).

## Energy preparation

In the event of severe weather, Evergy closely monitors conditions and staffs crews accordingly, so we’re ready to respond to outages as quickly as we safely can. Depending on the severity of the forecast, we may request additional assistance before the weather arrives. Our tree trimming program also works throughout the year to keep tree limbs cut away from power lines, which helps reduce outages during severe weather.

## About Evergy, Inc.

Evergy, Inc. (NASDAQ: EVRG), serves 1.7 million customers in Kansas and Missouri. Evergy’s mission is to empower a better future. Our focus remains on producing, transmitting and delivering reliable, affordable, and sustainable energy for the benefit of our stakeholders. Today, about half of Evergy’s power comes from carbon-free sources, creating more reliable energy with less impact to the environment. We value innovation and adaptability to give our customers better ways to manage their energy use, to create a safe, diverse and inclusive workplace for our employees, and to add value for our investors. Headquartered in Kansas City, our employees are active members of the communities we serve.

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Additional assets available online:  [Photos \(1\)](#)

<https://newsroom.evergy.com/2024-09-04-Evergy-encourages-customers-to-be-prepared-during-National-Preparedness-Month>